

800 Series

Sixth Edition

**Staywell Dog Door
– the user's guide**

Große Hundetür - Bedienungsanleitung

Porte pour gros chiens - mode d'emploi

Grote hondendeur - de gebruiksaanwijzing

Botola Grande per Cani - guida per l'utilizzatore

Puerta perrera grande Instrucciones

Staywell[®]

Staywell[®]

Staywell[®]

Staywell[®]

Staywell[®]

Staywell[®]

Staywell[®]

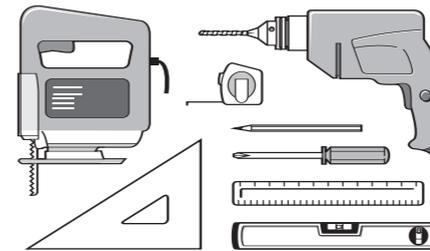
Staywell[®]

Staywell[®]

BEFORE INSTALLING THIS DOG DOOR PLEASE READ THE FOLLOWING STEP-BY-STEP INSTRUCTIONS CAREFULLY. PLEASE NOTE THAT THIS PRODUCT IS NOT DESIGNED TO FIT INTO GLASS.

TOOLS REQUIRED

- Pencil
- Ruler
- Jig or Keyhole Saw
- Drill
- Set Square
- Screwdriver
- Tape Measure



MEASUREMENT AND MARKING

- On the outside of your house door or wall, measure approximately 15cm (6") from ground level (Fig. 1). This measurement is a guide only and the dog door should be fixed to suit the height of your dog.
- Mark this measurement and draw a straight horizontal line measuring 291mm (11 1/2") (Fig. 2). Ensure line height is sufficient to avoid weakening the base of the door.

FIG. 1

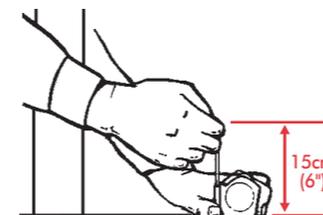
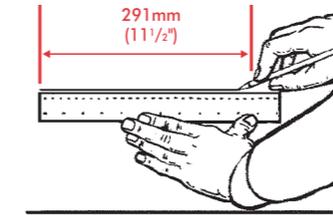


FIG. 2



CUTTING A HOLE FOR YOUR DOG DOOR

- Using the horizontal line as the starting point, draw a rectangle (Fig. 3). Dimensions for the cut-out size are 429mm x 291mm (16 7/8" x 11 1/2").
- Drill holes at each corner (Fig. 4).
- Cut along the lines using the saw (Fig. 5).
- Smooth out the rough edges (Fig. 6).

FIG. 3

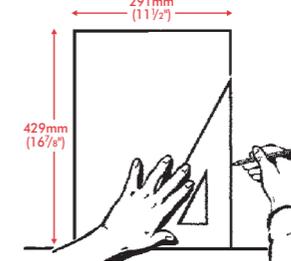


FIG. 4

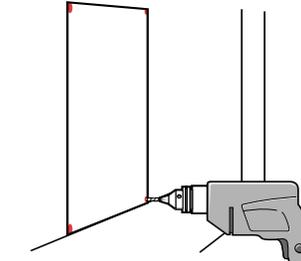


FIG. 5

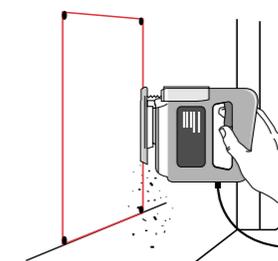
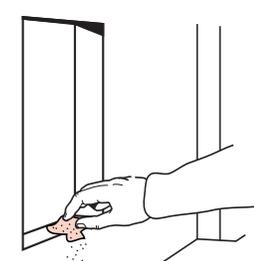


FIG. 6



FITTING YOUR DOG DOOR

- Place the dog door in the hole and mark the screw holes (Fig. 7) which can be found under the U shape on the dog door.
- Remove the dog door and drill the holes with 5mm (3/16") drill piece (Fig. 8a).
- From the inside of the house, position inside frame. Insert screws through the drilled holes.
Note: If required cut bolts down to size and file to ensure there are no sharp edges.
- From the outside of the house insert the hexagonal nuts, through the holes provided, as far as they will go until they 'lock' in the hexagonal housing
- Once locked in position tighten the bolts, a little at a time, until both frames lie flush with the door.
- Make sure that the dog door is vertical (Fig. 8b).

FIG. 7

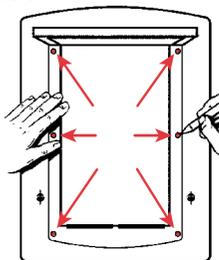


FIG. 8a

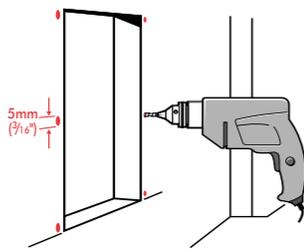
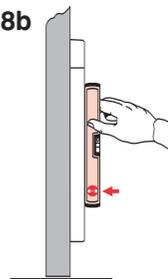


FIG. 8b



USING YOUR DOG DOOR

4-way locking system

Two 4-way locks allow you to control your dog's access in and out of your home. Push fit the 4-way locking handles into place (Fig. 9) Please note that both 4-way locks should be placed in the same position.

In only (Fig. 9)

Out only (Fig. 10)

In and out (Fig. 11)

Fully locked (Fig. 12)

FIG. 9



FIG. 10

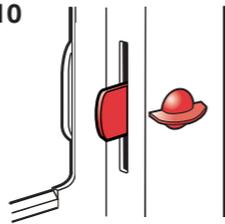


FIG. 11

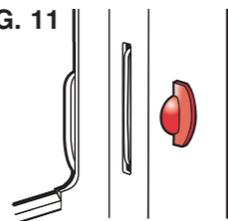
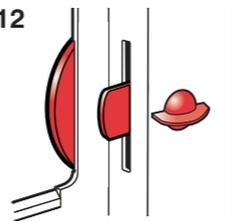


FIG. 12



Locking barrier

The locking barrier is designed to provide extra security when you are away from home with your dog. It is not designed to be used for day to day control of your dog (Fig. 13 & Fig. 14). Press down barrier to release locks (Fig. 14).

FIG. 13

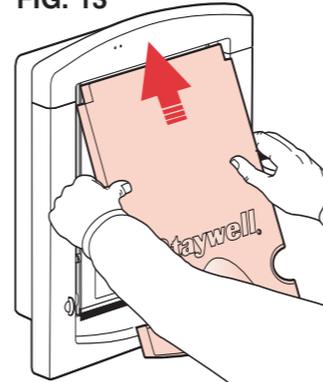
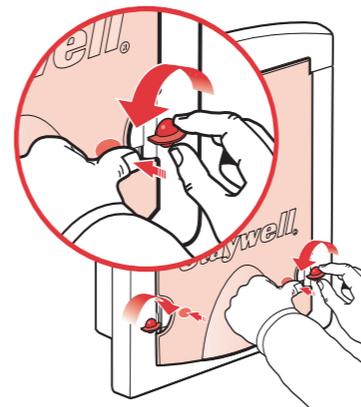


FIG. 14



POWERING THE UNIT

Remove the top cover by pushing in the direction of the arrows (Fig. 15).

Place 4 x AA Alkaline Long Life batteries in position (Fig. 16).

Batteries should be replaced every three months.

To increase battery life, place the door in manual mode (see Fig. 26 page 17) when not in use and fit the optional locking barrier.

Do not use rechargeable batteries.

After you have powered the dog door it will begin to emit a low tone bleep indicating the dog door is ready for programming. In addition to the bleep the red LED will flash.

FIG. 15

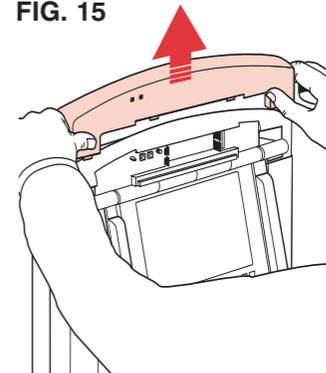
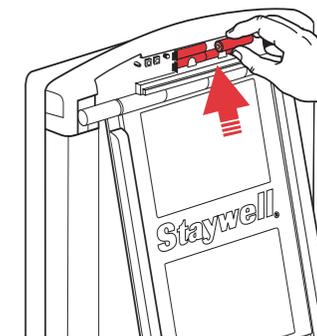


FIG. 16



Adaptor Mains Power (Optional)

Plug adaptor into a household electric socket (Fig. 17).

Place the jack plug into the socket at the bottom of the dog door (Fig. 18).

FIG. 17

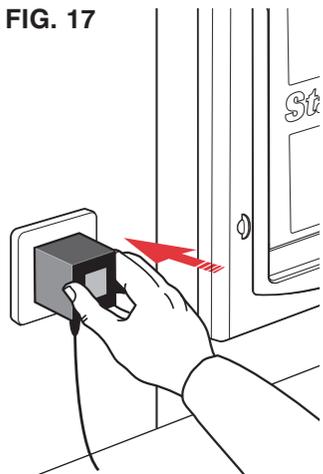
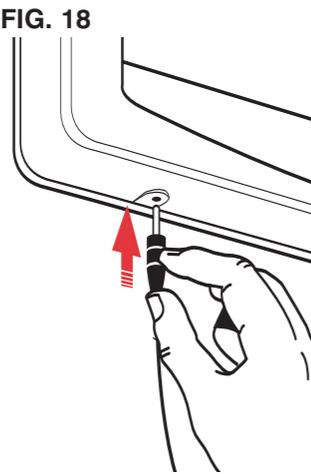


FIG. 18



POWERING THE KEY

Open the collar key by twisting a coin between the two flanges (Fig. 19).

Remove battery holder (Fig. 20).

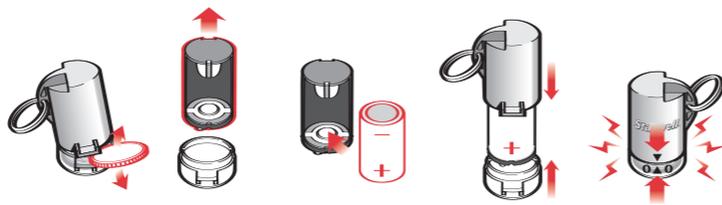
Place 1 x CR2 long life battery into the battery holder (Fig. 21).

The collar key LED will flash 3 times indicating that the key is active and then at 2 minute intervals.

Replace battery holder into the collar key (Fig.22).

Clip the two halves of the key together (Fig.23).

FIG. 19 FIG. 20 FIG. 21 FIG. 22 FIG. 23



Battery should be replaced every 12 months or when the LED stops flashing.

ATTACHING THE KEY

The key must be attached to the collar so that it hangs forwards (Fig. 24).

FIG. 24



PROGRAMMING YOUR DOG DOOR

After powering the unit and the collar key, approach the flap with the key. The red LED will stop flashing and the door will emit a high pitched bleep. Your dog door is now programmed to recognise the collar key (Fig. 25).

If you have more than one dog, you will need to purchase collar keys of the same colour code.

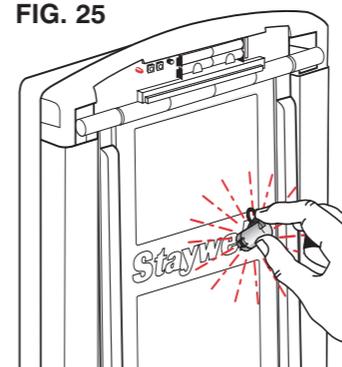
The colour codes available are: **Black, Red, White and Brown.**

If your dog loses a collar key, you must purchase a collar key of the same colour or reprogramme the dog door with another colour coded key.

To reprogramme the dog door, please disconnect the batteries for approximately one minute.

The bolts will not relock until the dog key is out of range of the door.

FIG. 25



TO SET RE-LATCH TIME

The bolts on your dog door have been factory set to re-latch after 2 seconds. The time can be set between 2 and 20 seconds. The period that you set the re-latch time will depend on your own dog and your personal preference.

Remove the top cover. Press the manual button (Fig. 26), the LED will flash and the bolts will open. **Press the timer button within 2 seconds (Fig. 27).**

Each press of the timer button will increase the re-latch time by one second (Fig. 27). Each time the button is pressed the door will emit a high bleep. Once the time out reaches 20 seconds the timer reverts to 2 seconds and emits a low bleep.

The dog door will automatically return to manual mode after 2 seconds or by pressing the manual button (Fig. 26). Press the manual button again to return to automatic mode and the LED will flash and the bolts will re-lock.

FIG. 26

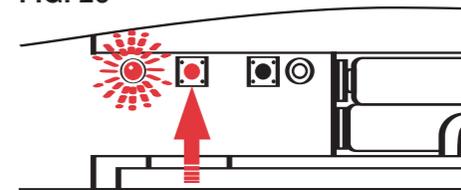
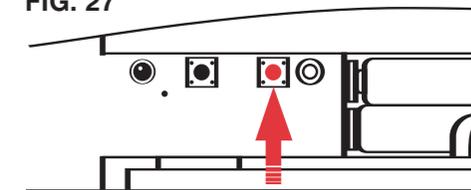


FIG. 27



MANUAL OPERATION

To place the unit in manual mode press the manual button. The LED will light up while the bolts open. (Fig. 28).

To place the unit in automatic mode press the manual button (Fig. 28). The LED will flash while the bolts re-lock.

Please note that manual mode can only be activated when the dog door is powered and programmed.

FIG. 28

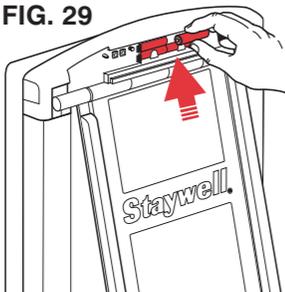


LOW DOG DOOR BATTERY POWER

When the batteries are starting to run low the dog door will warn you by emitting a bleep every 2 minutes. The LED will flash continually.

Remove the old batteries and insert the new batteries (Fig. 29). Your dog door will need reprogramming. Follow instructions for "Programming Your Dog Door".

FIG. 29



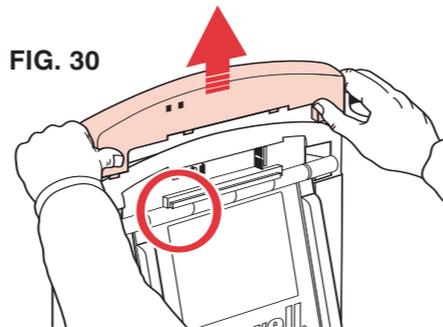
LOW COLLAR KEY BATTERY POWER

As the power in your collar key batteries runs low you will notice a loss of range as your dog approaches the door. Eventually the battery power will become so low that the dog door will not open. To restore power, replace the two batteries in the collar key and refer to "Powering the Key".

CLEANING YOUR DOG DOOR

Your dog door is constructed of the highest quality thermoplastic with a toughened acrylic flap and has been designed to last for many years. To maintain its appearance, occasional wiping down with a damp cloth is all that is necessary.

FIG. 30



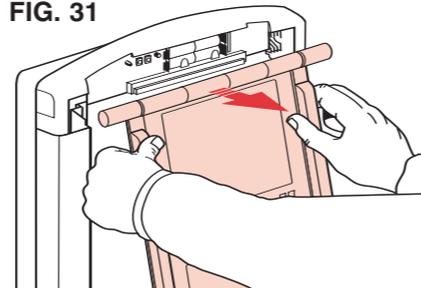
CLEANING THE INFRA RED LENS

For best performance wipe the lens clean every 4 weeks with a soft cloth (see red circle on Fig. 30).

BROKEN AND DAMAGED PARTS

In the event of a broken or damaged part, your dog door has been designed to ensure that you can replace all parts quickly and easily. In particular, the flap and U-shape seal can be removed by removing the top cover of the door (see Fig. 30 & Fig. 31).

FIG. 31



TRAINING YOUR DOG TO USE THE STAYWELL PET DOOR

Most dogs can be trained to use a pet door in a matter of hours. Your dog will respond to encouragement, repetition and play in particular.

Use the door flap as part of a game – throw a ball through for instance. As your dog responds to your encouraging calls, help it through the door, patting and congratulating it. Repeat the game several times, continually encouraging the animal with positive gestures and comments. Within a short time your dog will be totally familiar with its pet door and use it happily on its own.



CAT COLLAR KEY

If you wish to use your dog door for both cat and dog, we supply a black collar key for your cat, which will operate the dog door. Your dog must use a black dog key.

Please contact our Customer Service Team.