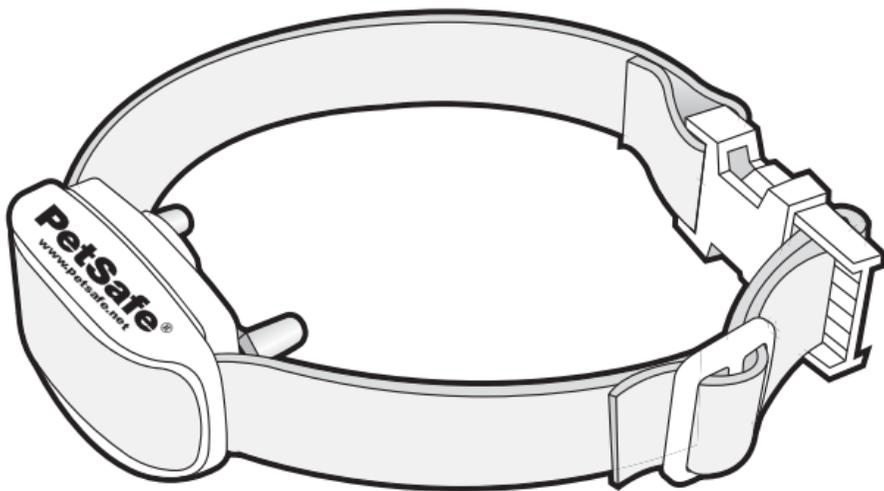


# PetSafe® Pawz Away™ Receiver Collar

## Operating and Training Guide

Please read this entire guide before beginning.



Thank you for choosing PetSafe®, the best selling brand of electronic training solutions in the world. Our mission is to be the most trusted brand in the pet ownership experience. We want to ensure your pet's safety by providing you with the tools and techniques to successfully train your pet. If you have any questions, please contact the Customer Care Center at 1-800-732-2677 or visit our website at [www.petsafe.net](http://www.petsafe.net).

To get the most protection out of your warranty, please register your product within 30 days at [www.petsafe.net](http://www.petsafe.net). By registering and keeping your receipt, you will enjoy the product's full warranty and should you ever need to call the Customer Care Center, we will be able to help you faster. Most importantly, PetSafe® will never give or sell your valuable information to anyone. Complete warranty information is available online at [www.petsafe.net](http://www.petsafe.net).

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# Components



**Receiver Collar**



**(2) 3-V Lithium Batteries**



**Test Light Tool**



**Operating and  
Training Guide**

## Other Items You May Need

- Pawz Away™ Indoor Pet Barrier System (ZND-1200)

**OR**

- Pawz Away™ Extra Indoor Barrier (ZND-1000)
- Non-metallic collar and leash
- Scissors
- Lighter

## How the System Works

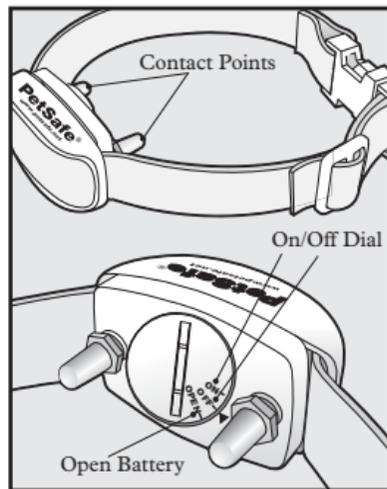
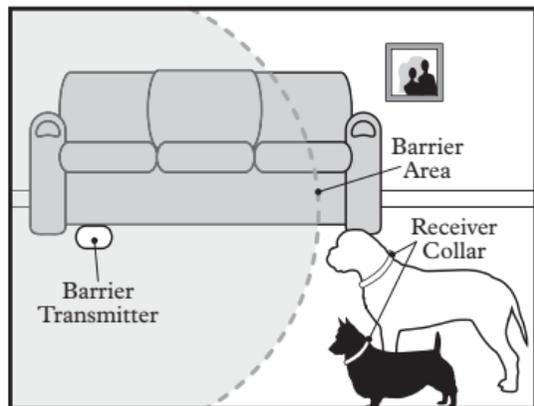
The PetSafe® Pawz Away™ Indoor Pet Barrier keeps your pet away from a certain room, away from trash, off of furniture, etc. Just place the Barrier Transmitter (not included) near the area your pet should avoid. The Barrier Transmitter sends a spherical radio signal, reaching up to 12 feet in diameter or a 6 foot radius. Your pet wears a Receiver Collar with Contact Points that touch his neck. When your pet enters the Barrier Area, he'll hear a series of audible tones from the Receiver Collar and he will feel a safe Progressive Static Correction, delivered through the Contact Points on his neck. The Progressive Static Correction will get his attention, but will not cause harm. The correction continues until your pet leaves the Barrier Area. The PetSafe® Pawz Away™ Indoor Pet Barrier has been proven safe, comfortable, and effective for pets at least 6 months old and over 5 pounds.

# Key Definitions

**Receiver Collar:** Receives the radio signal from the Barrier Transmitter.

**Contact Points:** Deliver the safe Progressive Static Correction when your pet enters the Barrier Area.

**Progressive Static Correction:** Static correction begins at the lowest level and automatically increases to maximum within 3 seconds of first detection in the Barrier Area.



# Operating Guide

## Fit the Receiver Collar on Your Pet

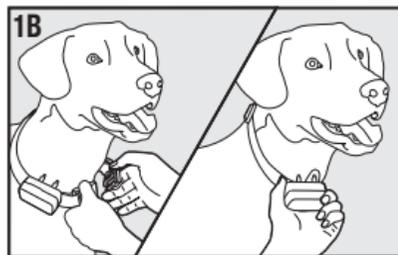
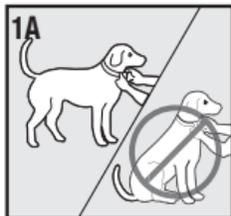
**Important:** Proper fit and placement of your Receiver Collar is necessary for effective operation. The Contact Points must have direct contact with your pet's skin on the underside of his neck.

To assure a proper fit, please follow these steps:

1. Using the edge of the Test Light Tool, turn the battery door to the OFF position.
2. Start with your pet standing comfortably (1A).
3. Place the Receiver Collar on your pet so that the PetSafe® logo is facing your pet's chin. Center the Contact Points underneath your pet's neck, touching the skin. If your pet has a long or thick coat then it may be necessary to trim the hair around the Contact Points to make sure that contact is consistent.

*Note: The Receiver Collar comes with Short Contact Points. Long Contact Points are available and can be purchased through the Customer Care Center.*

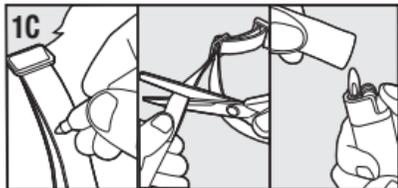
4. Adjust the tightness of the Receiver Collar to fit your pet's neck. Check the tightness of the Receiver Collar by inserting one finger between the end of a Contact Point and your pet's neck. The fit should be snug but not constricting (1B).



5. Allow your pet to wear the Receiver Collar for several minutes then recheck the fit. Check the fit again as your pet becomes more comfortable with the Receiver Collar.

6. Once you are satisfied with the fit of the Receiver Collar then you may trim any excess collar strap as follows (1C):

- a. Mark the desired length of the Receiver Collar with a pen. Allow for growth if your pet is young or grows a thick winter coat.
- b. Remove the Receiver Collar from your pet and cut off the excess.
- c. Before placing the Receiver Collar back onto your pet, seal the edge of the cut collar by applying a flame along the frayed edge.

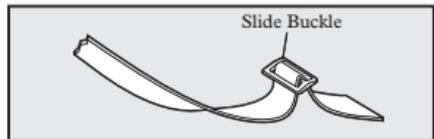


**Important: For comfort, safety and effectiveness of product please ensure the following:**

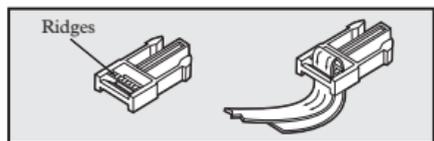
- **Check the fit of the Receiver Collar often to prevent excessive pressure. You should be able to insert one finger between the Contact Point and your pet's skin.**
- **Never leave the Receiver Collar on your pet for more than 12 consecutive hours.**
- **Your pet must be carefully examined daily for any signs of a rash or sore.**
- **If a rash or sore is observed, discontinue the use of the Receiver Collar for a few days.**
- **If the condition persists beyond 48 hours, see your veterinarian.**
- **Your pet's neck and the Contact Points must be washed weekly with a wash cloth and mild hand soap, and then rinsed thoroughly.**

**A condition called Pressure Necrosis, which is a devitalization of the skin due to excessive and prolonged contact against the Contact Points, may occur if the steps above are not followed.**

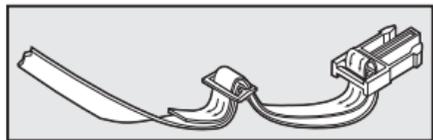
## To Re-Thread the Collar



The slide buckle prevents the collar from becoming loose around your pet's neck.



The ridges must be facing up; the collar will slip if it is not properly threaded.



## Receiver Collar Batteries

The PetSafe® Pawz Away™ Receiver Collar uses two 3-volt Lithium coin cell batteries, size CR2032. Replacement batteries can be found at many retailers or through the Customer Care Center. Contact the Customer Care Center at 1-800-732-2677 or visit our website at [www.petsafe.net](http://www.petsafe.net) to locate a retailer near you.

### To replace the batteries:

1. Using the edge of the Test Light Tool, turn the battery door to the OPEN position.
2. Lift the battery door out and turn the door over. The two 3-volt Lithium coin cell batteries are stored inside the door.

3. Remove the old batteries and insert new batteries with the positive (+) side facing the battery door lid.
4. Insert battery door back into the Receiver Collar and turn to either the OFF or ON position to lock the door in place.

Battery life will vary depending on how often your pet tests the system and receives a Static Correction. Check the Receiver Collar and Barrier Transmitter every month to ensure the system is working properly. To prolong battery life, it is recommended that you turn the Receiver Collar and Barrier Transmitter OFF when not in use.

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## **Additional Feature**

### **Time Out Feature**

For your pet's safety, the Receiver Collar has a built in Time Out feature. If your pet stays in the Barrier Area for longer than 15 seconds the Receiver Collar will stop delivering the Progressive Static Correction. The Receiver Collar will then administer a random single Static Correction every 5 to 10 seconds at the maximum level until the pet leaves the Barrier Area. Once your pet leaves the Barrier Area, the Receiver Collar resets itself and will deliver a Progressive Static Correction the next time your pet enters the Barrier Area.

# Training Guide

The PetSafe® Pawz Away™ Indoor Pet Barrier operates on the principle of positive and negative reinforcement. Your pet will learn to avoid the Barrier Areas you have set after receiving a Progressive Static Correction (negative reinforcement) and your pet will learn that he is more comfortable when he avoids the Barrier Areas (positive reinforcement).

In some cases, it may not be necessary to train your pet. You can let your pet wander freely to determine the new boundaries. Monitor your pet during his first session. Pets learn at different rates and it may take several times for your pet to successfully understand and honor the Barrier Areas.

## Begin Your Pet's First Session

1. Move your pet away from the Barrier Area.
2. Activate the Receiver Collar by turning the battery door to the ON position. Place the Receiver Collar around your pet's neck. Be sure that the Receiver is directly under your pet's neck.
3. Allow your pet to wander freely to learn the new boundaries.

## Further Training

If your pet is confused or unsure how to avoid the Barrier Areas then you may need to teach your pet how to do so by following these easy training steps:

1. Place a second non metallic collar on your pet ABOVE the Receiver Collar and attach a long leash. *Note: Be sure the extra collar does not put pressure on the Contact Points of the Receiver Collar.*
2. Walk your pet toward the Barrier Area. As soon as you hear the tone or you see that your pet is receiving a Static Correction, gently pull him away from the Barrier Area and back into the safe zone.
3. Reward your pet with praise each time he leaves the Barrier Area.

4. Practice this technique a few times until you feel that your pet is mastering avoidance of the Barrier Areas.

**Important: Be sure to never force or entice your pet to enter the Barrier Areas.**

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## Additional Information

- The system should only be used with healthy pets. Contact your veterinarian if you have concerns about the medical condition of your pet (medication, pregnant, heart conditions, etc).
- This system is not for vicious or aggressive pets. If your pet may pose a threat to others, **DO NOT USE THIS SYSTEM**. If you are unsure if your dog is aggressive, please consult your veterinarian or a certified trainer.

## Troubleshooting

**Pet seems to receive no stimulation.**

- Check/replace batteries in Receiver Collar.
- Use Test Light Tool to check for static correction.
- Check Receiver Collar fit to ensure Contact Points have direct skin contact.
- Check the setting on the Barrier Transmitter.

**Unable to hear Receiver Collar tone.**

- Check/Replace batteries in Receiver Collar.
- Pets easily hear tone but it may be a volume level that is difficult for you to hear.
- Use the Test Light Tool to check Receiver Collar for static correction.

# Terms of Use and Limitation of Liability

## 1. Terms of Use

This Product is offered to you conditioned upon your acceptance without modification of the terms, conditions and notices contained herein. Usage of this Product implies acceptance of all such terms, conditions, and notices.

## 2. Proper Use

This Product is designed for use with pets where training is desired. The specific temperament of your pet may not work with this Product. We recommend that you not use this Product if your pet is less than 5 pounds or if your pet is aggressive. If you are unsure whether this is appropriate for your pet, please consult your veterinarian or certified trainer.

Proper use includes reviewing the entire Guide provided with your Product and any specific Caution statements.

## 3. No Unlawful or Prohibited Use

This Product is designed for use with pets only. This pet training device is not intended to harm, injure or provoke. Using this Product in a way that is not intended could result in violation of Federal, State or local laws.

## 4. Limitation of Liability

In no event shall Radio Systems® Corporation be liable for any direct, indirect, punitive, incidental, special or consequential damages, or any damages whatsoever arising out of or connected with the use or misuse of this Product. Buyer assumes all risks and liability from the use of this Product.

## 5. Modification of Terms and Conditions

Radio Systems® Corporation reserves the right to change the terms, conditions and notices under which this Product is offered.

# Compliance

## FCC/Canada

This Class B digital apparatus complies with Canadian ICES-003. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction guide, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a practical installation. If this equipment causes harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Relocate the interfered receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different to that to which the receiver is connected.
- Contact the Customer Care Center at 1-800-732-2677.

This device complies with Industry Canada Rules. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Unauthorized changes or modifications to the equipment, not approved by Radio Systems® Corporation, could result in not meeting compliance with FCC regulations and could void the user's authority to operate the equipment.

## **Australia**

This device complies with the applicable EMC requirements specified by the ACMA (Australian Communications and Media Authority).

## **Customer Care International**

United States / Canada: 1-800-732-2677

Australia: 1800 786 608

New Zealand: 0800 543 054

## **Caution**

This System is NOT a solid barrier. The system is designed to act as a deterrent, using Static Correction to condition pets to remain outside of the established barrier area. It is important that you reinforce training with your pet on a regular basis. Since the tolerance level to Static Correction varies from pet to pet, Radio Systems® Corporation CANNOT guarantee that the system will in all cases keep a pet outside of the established barrier area. Not all pets can be trained to avoid entering the barrier area. Therefore, if you have reason to believe that your pet may harm himself or pose a danger to others if he is not kept from entering the barrier area, you should NOT rely solely upon this system to restrict your pet. Radio Systems® Corporation shall NOT be liable for any personal injuries, property damage, injury to or death of your pet, economic loss or any consequential damages sustained as a result of any animal entering the barrier area.

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## **Perchlorate Battery**

Perchlorate Material – special handling may apply. See [www.dtsc.ca.gov/hazardouswaste/perchlorate](http://www.dtsc.ca.gov/hazardouswaste/perchlorate).

Radio Systems® Corporation

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[www.petsafe.net](http://www.petsafe.net)

Protected by US Patents 7,046,152; 7,068,174;  
7,117,822; 7,204,204; 7,278,376; 7,495,570.

Other patents pending.

400-1105/2

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